

Username / Password Retrieval

If you are trying to login to the Altus InSite website (www.altusinsite.com) and are unsure of your username or password, you are able to have your login details sent to your email address by first clicking "Login" on the top right hand side of the page and then entering your email address. If your email is not recognized, please click "**Contact User Support**" or email support@altusinsite.com to send an email requesting login details.

The screenshot displays the Altus InSite website interface. At the top right, the 'Login' button is highlighted with a red arrow. A modal window is open, titled 'Forgot Your Password?'. The modal contains the Altus InSite logo and the text 'Canada's Leader in Commercial Real Estate Research'. It features three input fields: 'Username', 'Password', and 'Email'. The 'Email' field is highlighted with a red box, and a callout bubble points to it with the text 'Enter your email address and click "Send Login Details"'. Below the input fields are two buttons: 'LOGIN' and 'SEND LOGIN DETAILS'. At the bottom of the modal, there is a link for 'Need Help?' with options to 'View FAQ' or 'Contact User Support', where 'Contact User Support' is circled in green.

Questions? email support@altusinsite.com